

Hearing aid features



Photo courtesy of NDCS Hearing Aids Information for families booklet – www.ndcs.org.uk

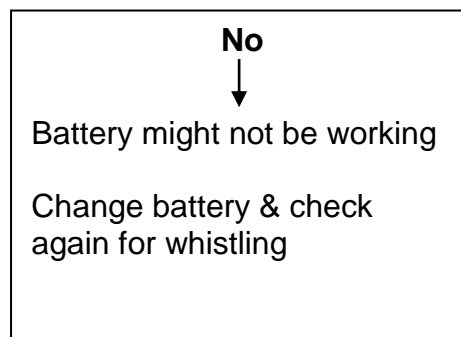
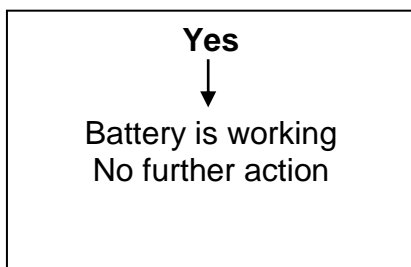
Troubleshooting a hearing aid

Follow these procedures for checking the hearing aids:

Battery Check

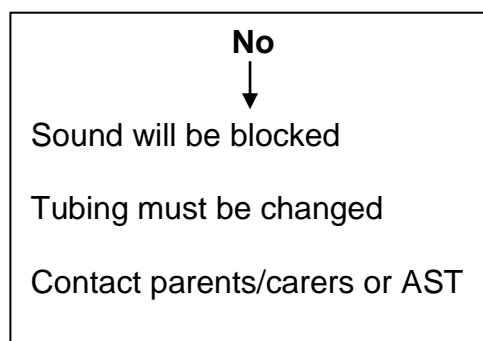
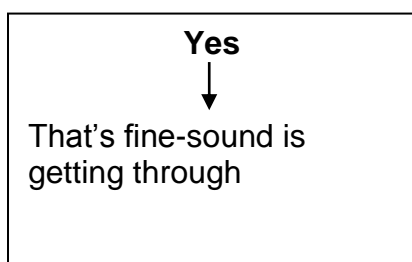
- Make sure the hearing aid is switched on
- 'Cup' the hearing aid in your hands

Does it whistle?

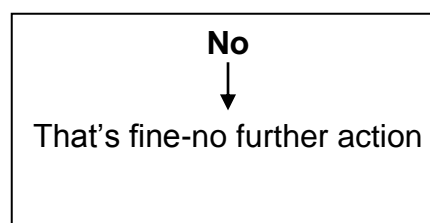
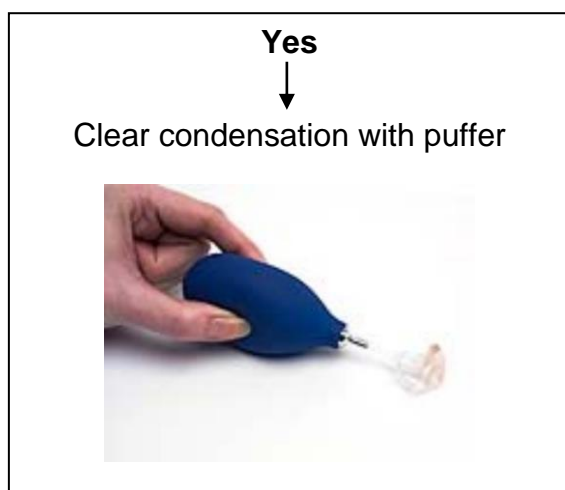


Tubing Check

- Look closely at the tubing which connects the ear mould to the hearing aid
- Is it smooth and flexible, without any splits, twists or squashing?



- Is there condensation in the tubing?
- You might see little drops of water in the tubing, eg. when the child becomes hot after playing/swimming or on a warm day.



Cleaning earmoulds

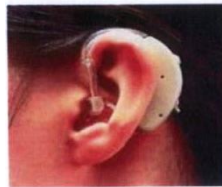
**Inclusive Education Service – Sensory, Physical, Medical Team
Advisory Support Teacher for Hearing:-**

It is important for the pupil's earmoulds to be clean: any blockage, such as a build-up of wax, will prevent sound from travelling efficiently through the mould and into the hearing aid. In most cases this regular cleaning will be done at home, but sometimes moulds may need a clean during the school day. The pupil can be involved in this to develop their independence as a hearing aid wearer. Follow these steps:

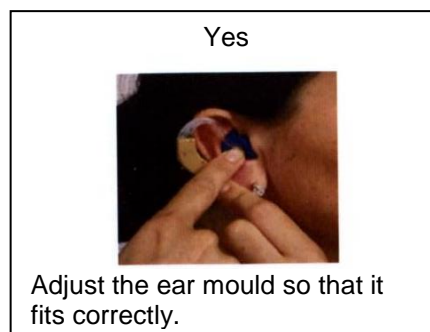
- **Wash the mould in warm, soapy water**
- **Rinse in clean, cold water**
- **Dry with a paper towel**
- **Use the puffer to dry inside the tubing**

Ear mould Check

It is important for the ear mould to be positioned correctly in the pupil's ear as illustrated below:



- Is the hearing aid whistling whilst the pupil is wearing it?



- Does it continue to whistle, even though the ear mould is in correctly?

