

Information, Advice and Support You Can Get

What Should Happen?



Are you **aged 25 or under**?

Are you **disabled** or do you have **special educational needs**?

Special educational needs are when you need extra support to learn things.

The law says that you can get information, advice and support.



You can come to us if you want some **help** with getting the right kind of:

- Support at **school**, college or training
- Health services
- Care and support

Most people who are 16 years old or more and have finished Year 11 can make their own decisions about their school or support.



Our service is confidential. That means our meetings will be **private**. We will only tell people what we talk about if you say it is ok. We also need to tell someone if we think you are in danger of being hurt.



If you would like a **parent or carer** to help then that is OK. It is up to you.

If you are **under 16** years old, then we will need to talk to your parents or carers before we make any decisions.



Our service is impartial. This means we will not tell you what to do. **We will not take sides**.

We will give you the information and support you need to make your **own** choices.



If you are **not happy** with our support then please **tell us** how we can make it better!



The best way to contact us is via our Young People's referral form on our website here:

[Young Person's Contact Form - SENDIASS](#)

[North Yorkshire](#)

You can also phone us on:

01609 536923

Our Advice Line is open Monday-Friday 9:30 - 1pm. Please leave a message and a Coordinator will get back to you within five working days.



Email us at:

[**info@sendiassnorthyorks.org**](mailto:info@sendiassnorthyorks.org)



Message us on Facebook at:

[**@Sendiassnorthyorks**](#)

More information about us on our website:

[**www.sendiassnorthyorkshire.co.uk**](http://www.sendiassnorthyorkshire.co.uk)

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