

'You are all
invaluable to us
and our amazing
kids'

**What
parents
say ...**

'Very
knowledgeable, a
really brilliant
service.'

'Professional
service,
good listeners,
provided a ray
of hope.'

For confidential and impartial,
information, advice and support



Visit our website:

www.sendiassnorthyorkshire.co.uk



Email us:

info@sendiassnorthyorks.org



Phone us:

01609 536923



Find us on Facebook:

[@sendiassnorthyorks](https://www.facebook.com/sendiassnorthyorks)

Information

You may find the answer to some of your questions by looking through the information on our web pages, via social media channels and through workshops and courses. We have some downloadable resources. If you can't find the answers to your questions, you could contact us. It is important to know our advice line is a message Service and we have to make sure whoever contacts us first will get a response soonest. It's usually in less than 5 working days that we contact you and communicate any changes to this on our media platforms. It helps us best if you can fill in the relevant contact form on our website as it gives us the information we need. If you are unable to do this then please email or leave a voice message - you choose which works best for you.

Advice

One of our duties is to help empower you with information that you understand and can use to support your situation. We offer information and advice about special educational needs and disabilities in law and how this is implemented within the Local Authority and other organisations and services like schools and colleges. We do not take sides or tell you what to do, we will help you get the information you need to make your own choices

Support

We will listen to your views and work with you to find out what your options are. We will send you relevant resources to look through and if you need more support, we may offer preparation for certain meetings like mediations or annual reviews. We can advise and may support you with forms, plans and letters in making sure your views and wishes are at the forefront.

SENDIASS North Yorkshire (Special Educational Needs and Disabilities Information Advice and Support Service) is a confidential and impartial information, advice and support service on issues related to Special Educational Needs and Disability (SEND).

We are a statutory service which means every local authority in England must have a SENDIAS service that sits arm's length to the local authority, is confidential and free. You cannot be referred into our service without consent made by you. We offer information and advice to

- Parents and carers of children with SEND
- Young people up to 25 years old.

We offer information and general advice to professionals too.

Education

We can talk to you about any **questions or concerns** you have in relation to your child's Special Educational Needs, including choice of educational setting. We can discuss with you how to raise your concerns and help you to find **positive ways to communicate** with schools and the local authority.

Rights

We provide information and can help you to understand what the law says and what your rights are, enabling you to make informed choices.

SEND Support & EHC Plans

We have lots of information and advice around SEND Support and EHC plans, how to request an assessment, and what happens next, within our web pages and have a monthly free information session you can book on. We can give you advice about getting your views across and how to fully participate in any SEND process to support your understanding and empower you during this time.

For more details visit:

www.sendiassnorthyorkshire.co.uk
or email info@sendiassnorthyorks.org