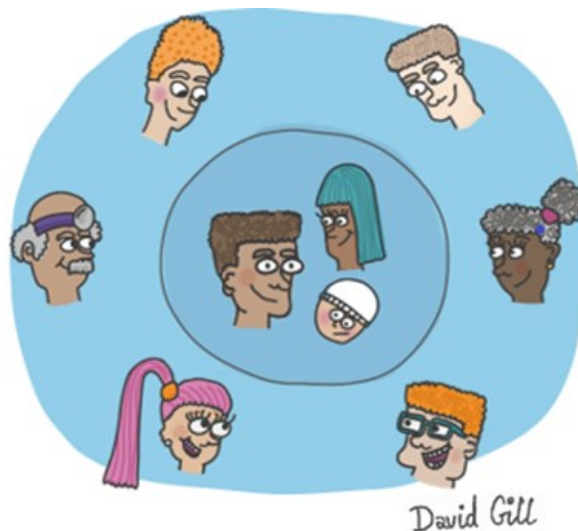


Humber, Coast and Vale Keyworker Service

Issue: 02 | July 2022



Newsletter for families and those working with families

Keyworker Update

We would firstly like to thank those with lived experience who have given their time to provide support and share experience to develop the Keyworker Service. We give special thanks to the York and Hull Parent Carer Forums who have worked with the Project Group and supported with recruitment.

During March 2022 the Keyworker Service began to work with families and shared information about the service by delivering presentations, attending events, meeting teams and ensuring information was available on Local Offers. We are continuing to develop our service by listening to people with lived experience and those who support them across Humber and North Yorkshire.

The first children and young people to receive a Keyworker are those that are identified through the Dynamic Support Register (DSR)* who are either currently an inpatient within a mental health inpatient unit or are at risk of admittance. The focus of the Keyworker is to support the child/young

person, their families and/or carers to navigate the system which can often be complex. This involves working with local services involved in their care to ensure that the child/young person gets the right support at the right time. Our aim is for the child, young person, their families and carers to only need to tell their story once.

***What is the DSR?** The Dynamic Support Register is used to identify, review and monitor children, young people and adults with a learning disability, autism or both who are at risk of admission to a specialist learning disability or mental health hospital. Further information can be found here regarding Dynamic Support Registers: [NHS England » Dynamic registers and dynamic systems](#). You can find details of your local contacts below:

- North Yorkshire and York:
Nyccg.dsrrequetsnyy@nhs.net
- Humber (Hull, East Riding, North Lincolnshire and North-East Lincolnshire):
Eryccgadmissionsadvoidancehub@nhs.net

Community of Experience

A 'Community of Experience' is being developed for children, young people with a learning disability, autism or both, their families and carers.

During the development of the Keyworker Service people with lived experience told us that there is great knowledge and understanding to be gained from hearing and talking to other families who understand their challenges and who can offer support and signposting. This led to the Keyworker Service considering how we can ensure that the knowledge and understanding of those with lived experience is used to support the Keyworker Service.

As a result of this we are delighted to announce that we have appointed [KIDS](#) to develop a 'Community of Experience', which aims to improve the quality of life for children, young people with a learning disability, autism or both, their families and carers.

The 'Community of Experience' will:

- Provide continuity for children, young people, families and carers who access the Keyworker Service.
- Be available to all children, young people with a learning disability, autism or both, their families and carers across Hull, East Riding, North Lincolnshire, North-East Lincolnshire, North Yorkshire and York.
- Be created by people with lived experience of a learning disability, autism or both.
- Direct children, young people, parents and carers to support services and information.
- Include a peer support service so that those with lived experience can help others – people with lived experience will provide this service.

A group has been formed which plans to meet monthly until September, with representatives from the Keyworker Service, KIDS, local areas and parents/carers with lived experience. The group aims to support how KIDS move forward to support and develop the Community of Experience. If you are interested in joining the group then please email hnf-tr.keyworkerenquiries@nhs.net.

KIDS will be running events with parents, carers, children and young people throughout July – September, both face-to-face and online. At these events KIDS wish to speak to those with lived experience to understand what their needs are. They will use what they have learned to create the 'Community of Experience'. so please look out for details. These events will also provide an opportunity for parents, carers, children and young people to meet to exchange information.

For further information regarding the Community of Experience please contact Shelly Marlow (Shelly.Marlow@kids.org.uk) or Mellissa Mackell (Mellissa.Mackell@kids.org.uk).

Upcoming events for parents/carers to be involved in creating the 'Community of Experience' (refreshments will be provided):

- For parents/carers based in York and North Yorkshire: Friday, 8th July 2022 (9.30am – 12.30pm) at Friargate Meeting House, Friargate, York, YO1 9RL.
- For parents/carers based in North Lincolnshire and North-East Lincolnshire: Monday, 11th July 2022 (9.30am – 12.30pm) at 26 Lindum Street, Scunthorpe, DN15 6QU

To book a place on one of the events above please either call 01482 467540 and ask to speak to Di or Maureen or email Mellissa.Mackell@kids.org.uk.





Do you want to work with us?

As the service is expanding we are advertising for additional Keyworkers to join our team. We are looking for enthusiastic and motivated individuals from all backgrounds, who are effective communicators and have experience of working or living with children and young people with a learning disability, autism or both (between the age of 0-25).

You can find out more information about the role [here](#).

The Humber, Coast and Vale Keyworker Service is changing its name!

The Humber, Coast and Vale Keyworker Service is changing its name to the **Humber and North Yorkshire Keyworker Service** following the Integrated Care System (ICS) changing its name from the Humber, Coast and Vale Health and Care Partnership to the [Humber and North Yorkshire Health and Care Partnership](#).

This change has taken place as Integrated Care Systems became statutory on 1 July 2022. We are in the process of renewing our webpages and content to reflect this name change. We will continue to provide regular updates to try and minimise any confusion that this may cause. We have also added some links below regarding the changes taking place and what the move to Integrated Care Systems means for the SEND system.

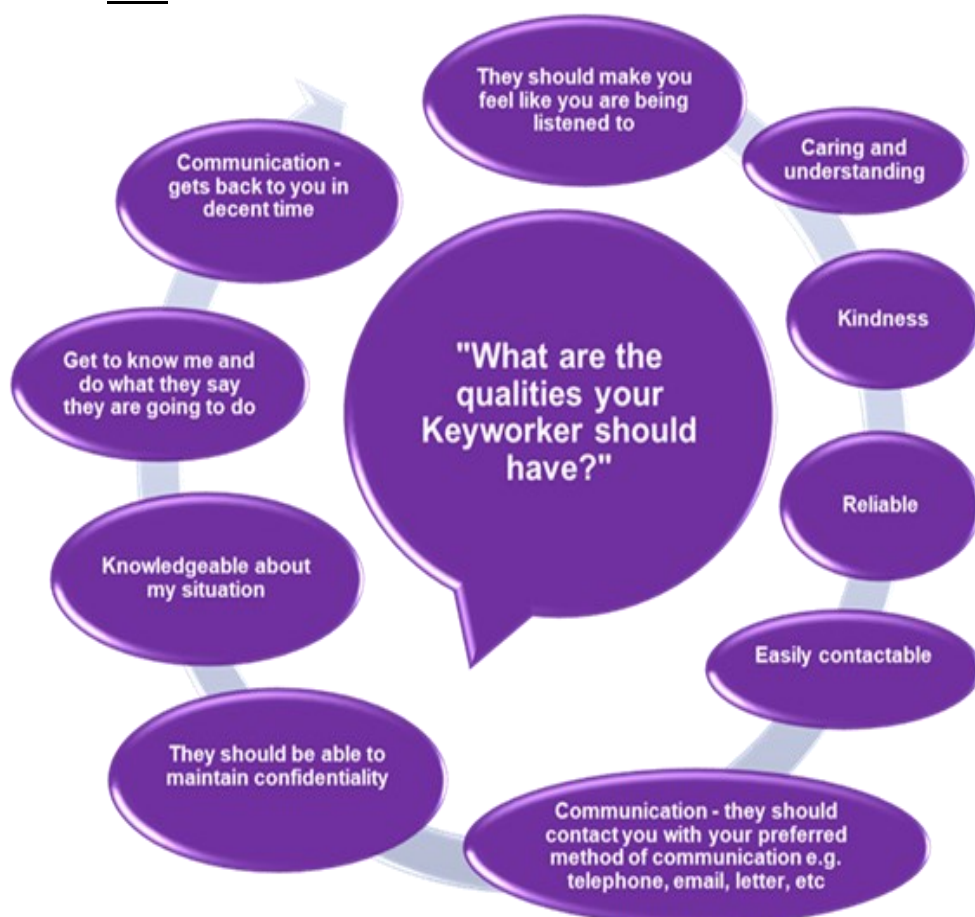
[How does the NHS in England work and how is it changing? - YouTube](#)

[What does the transition to Integrated Care Systems mean for the SEND system.pdf \(councilfordisabledchildren.org.uk\)](#)

Upcoming events

The Humber Keyworkers are joining North East Lincolnshire SEND parent/carer catch up on 13th July at 10am via Microsoft TEAMS

Do you have an event that you would like us to attend? Or are you a group or team who would like more information about our service? If yes then please get in touch at hnf-tr.keyworkerenquiries@nhs.net



Meet the Keyworkers!!!



Accessing the Keyworker Service

Enquiries are welcomed from young people and their families alongside queries from professionals.

The Lead Professional involved in the child or young person's care can make a referral by completing the referral form and consent form this will be available on the Local Offer.

Our service will be flexible to meet individual needs:

We can arrange for an interpreter if you or your family need one.

Let us know if you want or need information in a certain way and we will try and do this.

Our service is confidential. We will discuss with you who we share your information with. If we are concerned about the safety of a child/ young person we have a duty to report this.

The Keyworker Service is committed to working with the Safeguarding Children's Board. Guidelines and the Principles of the Children Act 1989 (updated 2004).

For more information on the Humber, Coast and Vale Keyworker Service please contact us on:

Postal Address Only: Humber, Coast and Vale Keyworker Service, Humber Teaching NHS Foundation Trust, Willerby Hill, Beverley Road, Willerby, East Riding of Yorkshire, HU10 6ED

Email: hnf-tr.keyworkerenquiries@nhs.net / Website: [Humber, Coast and Vale Keyworker Service](#)

Telephone: 01482 205425