

CYPS Key Contact Information – updated July 2024
Contact Telephone No. – NYC switchboard 0300 131 2 131.

Note: unless specified email addresses follow the format: firstname.surname@northyorks.gov.uk	Contact
Corporate Director – Children and Young People’s Service	Stuart Carlton
Business Support Manager <ul style="list-style-type: none"> - LSO Team Manager/Support to Director - Complaints Team Manager/Governance 	Lisa Cowley Marion Sadler
Safeguarding Unit	
Head of Safeguarding Partnerships, responsible for: <ul style="list-style-type: none"> • LADO function • NYSCP Business Unit 	Emma Phillips
North Yorkshire Safeguarding Children Partnership Manager responsible for: <ul style="list-style-type: none"> • Management and support for the Safeguarding Children Partnership • Child Death Process 	Hannah Ellingworth
Leadership Support Officer (NYSCP)	Kirsty Tuley
Children and Families	
Assistant Director – Children and Families responsible for <ul style="list-style-type: none"> • Family Assessment and Support Team • Child Permanence and Family Reunification Team • Placement Support Together Team • 0-19 Prevention Service & Youth Justice Service • ELAC virtual school • DfE Partners in Practice Programme 	Mel Hutchinson
Leadership Support Officer	Jane Bowman
Head of Effective Practice & QA	Samantha Clayton
Group Manager – Effective Practice & QA	Gaynor Carlton
Head of Safeguarding	Zoe Fryer
Principal Social Worker	Joanna Miles
Group Manager – Family Assessment and Support Team West	Joanne Hammond
Group Manager – Family Assessment and Support Team East	Heidi Scott-Nelson
Group Manager – Family Assessment and Support Team Central	Sarah Howarth
Group Manager – Access and Multiple Vulnerabilities	Victoria Haigh
Head of Service Child Permanence and Family Reunification	Emma Hopper
Group Manager – Child Permanence & Reunification Central	Karen Douglas-Weir
Team Manager – Leaving Care	Maggie Allen
Head of Placement Support	Judith Russ/Rosie Appleby
Group Manager - Placement and Fostering	Claire Mo
Strategic Lead NWD	Vacancy
Group Manager – NWD	James Cliffe

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Head of Virtual School	Julie Bunn
Head of Service – Early Help	Barbara Merrygold
Group Manager Early Help East	Simone Wilkinson
Group Manager Early Help Central	Simon Osman
Group Manager Early Help West	Paul Carswell
Leadership Support Officer (HoS Family Assessment and Support Team, Early Help and Effective Practice. PiP)	Evangelina Di Carlo
Leadership Support Officer (HoS LAC/Leaving Care/Youth Justice, Child Placement and Clinical Psychologist)	Susan Foster
Strengthening Families Leadership Support Officer	Sarah Carter (Thursday only)
Inclusion	
Assistant Director – Inclusion responsible for: <ul style="list-style-type: none"> • Special educational needs and disabilities • Disabled Children’s Service • Specialist support services and preparation for adulthood • Commissioning • Children’s health outcomes 	Interim Arrangements – Amanda Newbold / Mel Hutchinson
Leadership Support Officer	Karen Russell (Mon-Thurs) Laura Sandilands (Fri)
Head of SEND	Charlie Lowe
Head of Inclusion Locality Hubs	Carol-Ann Howe
Head of Disabled Children’s Service	Suzanne Hunt
Commissioning Manager: Children’s Health Outcomes	Emma Lonsdale
Head of SEND Strategic Planning and Resources	Chris Reynolds
Head of AP (Interim)	Cerys Townend
Principal Educational Psychologist	Karen Jessup
Locality Manager, Inclusion, Harrogate, Knaresborough, Ripon (C&I Specialism)	Rachel Comerford
Locality Manager, Inclusion, Hambleton & Richmondshire (SEND Specialism)	Vacancy
Locality Manager, Inclusion, Harrogate, Knaresborough, Ripon & Craven (SEMH Specialism)	Amanda Morphet
Locality Manager, Inclusion, Selby (C&I Specialism)	Amy Crisp
Sensory Lead	Alice Minett
Lead EOTAS & MES	Sarah Fawcett
OT Service Manager	Jon Tilley
Locality SEND Manager Selby	Kerry Chapman
Locality SEND Manager Hambleton and Richmondshire	Lisa Masterton
Locality SEND Manager, Scarborough, Whitby and Ryedale	Helen Hodgson
Locality SEND Manager, Harrogate, Knaresborough, Ripon and Craven	Amanda Millgate

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Lead SEND Development Officer	Wendy Butterfield
Careers Service Team Manager SEND	Vacant
SEN Transport Manager	Gail Chester
Education and Skills	
Assistant Director, Education and Skills <ul style="list-style-type: none"> • School Improvement • Governor support • Adult learning and skills service • County Music • Outdoor Learning Service • Early Years Strategy • Strategic planning including capital, Admissions and Transport policy 	Amanda Newbold
Leadership Support Officer	Elaine Weatherley (Mon-Thur) Laura Sandilands (Fri)
School Improvement Service	
Head of School Improvement Service	Louise Wilson
Principal Education Adviser (Monitoring)	Julie Pattison
Principal Education Adviser (Monitoring)	Lis Marsden
Principal Education Adviser (Monitoring)	Jon Norden
Head of Governance	Vacancy
Executive Joint Head of Service (York and North Yorkshire)	Paul Cliff
Strategic Planning	
Strategic Planning Manager	Jon Holden
Strategic Planning Officers <ul style="list-style-type: none"> • Hambleton/Richmondshire • Selby • Coast/Ryedale • Harrogate • Craven • Capital Support 	Mark Ashton John Lee (john.s.lee) Matt George Susan Turley Julia Temple John Kennelly
Admissions & Transport Manager (including appeals)	Lisa Herdman
School Admissions, Home to School Transport and Free School Meals applications	Lisa Herdman
Eligibility/applications for work permits performance licences and chaperones/matrons	Julie Parrish
School Attendance and Enforcement processes	Julie Parrish
County Music Service	
Head of Music Service	Ian Bangay
Governor Support	
Governance Officer	Dominika Jureczko
Governance Officer	Chris Walker

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Governance Officer	Vacancy
Finance and Management Support	
Assistant Director - Strategic Resources responsible for: <ul style="list-style-type: none"> • CYPS Finance • FMS • Corporate Property Management • Procurement & Contracting 	Howard Emmett
Leadership Support Officer	Andrea Mansfield
Head of Finance – Schools & Early Years	Sally Dunn
Head of Financial Management Services, Schools & Academies	Neil Hughes
Head of Finance – CYPS	Leanne Stables
Senior Commissioning Contracting Officer	Stuart Williams
Human Resources & Organisational Development	
Head of HR CYPS	Penny Yeadon
Principal HR Adviser – schools	Mairi Reed
HR Advisory ‘hotline’	01609 798343
ICT	
Schools ICT Services	0844 875 7428
CYPS Complaints Team	
Anna Watson	
Elaine Langford	
Sarah Jones	(Tues-Thurs)
Rhys Jones	