



North Yorkshire County Council IT Support

The link below, provides all the installation and management support you will need, when activating Clicker or DocsPlus.

[How to download Clicker and DocsPlus](#)

The **Serial Number** enables you to download the software on Windows/Mac devices.

The **Organisation ID** and **Enrollment Password** enables you to download the software on iPads and Chromebooks.

If you can't find your activation details, please contact:

Andrew.cumming@cricksoft.com



Clicker

for Primary



DocsPlus

for Secondary



Need more help? – Contact our Support Team [here](#).



Andrew Cumming

Senior Education Consultant

Email: andrew.cumming@cricksoft.com

Office: 01604 671691

Mobile: 07534 787127

CrickSoftware